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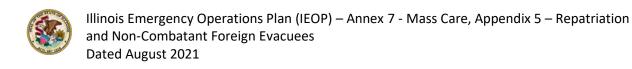
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Mass Care 7-X5, Repatriation and Non-Combatant Foreign Evacuees

Lead Agency: City of Chicago, Office of Emergency Management and

Communications (OEMC)

Primary State

Agency: Illinois Department of Human Services (IDHS)

Support Agencies: Illinois Department of Children and Family Services (IDCFS)

Illinois Department of Agriculture (IDOA)
Illinois Department of Public Health (IDPH)
Illinois Department of Transportation (IDOT)
Illinois Emergency Management Agency (IEMA)

Illinois State Police (ISP)

Support

Organizations: American Red Cross (Red Cross)

I. Introduction

A. Purpose

1. Provide operational guidance and coordination processes for implementation of state-supported repatriation efforts of United States citizens and their dependents, and the receiving of non-combatant foreign evacuees.

B. Scope

- This appendix addresses support of repatriation operations for United States citizens and their dependents and the receiving of non-combatant foreign evacuees from outside of the United States and its territories and commonwealths into Illinois through the utilization of state capabilities and authorities.
- 2. This appendix does not apply to:
 - A repatriation or receiving of non-combatant foreign evacuees' event that is handled exclusively by the City of Chicago without state resources.
 - b) Evacuees from within Illinois evacuating elsewhere in the state, or residents of another state evacuating into Illinois; see Appendix 7,



X7, Support to Evacuees.

- c) Site security; see Annex 16, Law Enforcement Coordination and Management.
- d) Sheltering operations; see Appendix 7, X1, Shelter Support.
- e) Feeding operations; see Appendix 7, X2, Feeding Support.
- f) Long-term recovery actions; see Appendix 17, Long-Term Recovery
- 3. This annex does not directly address the care for people with Access and Functional Needs (AFN), but incorporates the principles outlined in Annex 31, Access and Functional Needs to ensure Functional Needs Support Services (FNSS) are provided to those who need them.
- 4. This appendix supplements policies and procedures contained in the Illinois Emergency Operations Plan (IEOP) and is consistent with the National Incident Management System (NIMS).
- 5. Laws, rules, regulations and policies of the United States government and agencies involved in repatriation or non-combatant foreign evacuee assistance may prevent specific actions considered valid within the state.

C. Policy

- 1. The Illinois Department of Human Services (IDHS) has been designated by the governor as lead agency for repatriation and the receiving of non-combatant foreign evacuees.
- 2. IDHS will notify IEMA when there is the potential for or is a repatriation or non-combatant foreign evacuee response.
- 3. As O'Hare Airport is the only port of entry in the state designated to receive repatriates and non-combatant foreign evacuees, the city of Chicago is the lead agency for such a response.
- 4. If demands for repatriation services exceed the city of Chicago's capacity, and when requested by the City's Office of Emergency Management and Communications (OEMC), the state will provide support for repatriation and the receiving of non-combatant foreign evacuees.
- 5. Procedures for utilization, control and use will incorporate operational priorities that include but are not limited to:



- a) Protection of life;
- b) Public health and safety;
- c) Property protection;
- d) Environmental protection;
- e) Restoration of essential utilities;
- f) Restoration of essential program functions, and
- g) Coordination as appropriate.
- 6. All services will be provided without unlawful discrimination as defined by the Illinois Human Rights Act (775 ILCS 5/).

D. Situation Overview

- 1. An incident has occurred oversees resulting in evacuation of citizens and foreign nationals into the United States.
- 2. The United States government has approved the acceptance of repatriates and non-combatant foreign evacuees and has scheduled their arrival through O'Hare airport.
- 3. O'Hare Airport is the only port of entry in the state designated by the federal government to receive repatriates and non-combatant foreign evacuees.

E. Assumptions

- 1. Some repatriates and non-combatant foreign evacuees will require immediate or interim medical care.
- 2. Some repatriates will have Access and Functional Needs (AFN) and need Functional Needs Support Services (FNSS)
- 3. Repatriates and non-combatant foreign evacuees will include small children, orphans, or minors displaced from family units.
- 4. Repatriates and non-combatant foreign evacuees will arrive in the state requiring temporary housing.
- 5. Repatriates may be members of the United States Diplomatic Services, military, and other U.S. government agencies, as well as members of



education, commerce, industry and tourism related organizations.

- 6. Non-combatant foreign evacuees may arrive with limited funds and no identification.
- 7. Repatriates and non-combatant foreign evacuees will arrive with significant emotional stress and anxiety.
- 8. Care for large numbers of repatriates and non-combatant foreign evacuees will require 24-hour staffing at O'Hare and emergency reception centers (ERC).
- 9. Transport of repatriates and non-combatant foreign evacuees in critical condition and with the need for FNSS will be required.
- 10. Communication with non-combatant foreign evacuees will require interpreters.
- 11. County and municipal emergency operations centers (EOCs) at O'Hare will be activated.
- 12. Ingress/egress transportation routes used for the movement of repatriates and non-combatant foreign evacuees will require additional security resources from the state.
- 13. Locations used for sheltering of repatriates and non-combatant foreign evacuees will require additional security resources from the state.
- 14. Medical needs identified through health and well-being checks of repatriates and non-combatant foreign evacuees will be beyond existing local capability, requiring state assistance.
- 15. Local infrastructure capabilities (transportation, sheltering, food services, medical first receivers, etc.) and response resources (police, fire, EMS, etc.) will be stressed by the arrival of repatriates and non-combatant foreign evacuees to the point where state assistance will be required.
- 16. Local, state, federal, mutual aid and private resources will be utilized throughout repatriation and the receiving of non-combatant foreign evacuees.
- 17. Repatriates and non-combatant foreign evacuees are likely to have pets that will need to be evaluated.

II. Concept of Operations



A. General

- 1. The State Emergency Operations Center (SEOC) will provide support for efforts through activation of the SEOC liaison officer (LNOs) with a role in repatriation and the receiving of non-combatant foreign evacuees.
- 2. Requests for support from the City of Chicago will be directed through the SEOC.
- 3. State support is based on resource availability, capability and prioritization.
- 4. Upon implementation of Appendix7, X5, Repatriation and Non-Combatant Foreign Evacuees, the SEOC will deploy resources as necessary to protect the health, safety and welfare of responders and citizens in designated areas.
- 5. Resource shortfalls will be met through the activation of mutual aid agreements, service contracts and utilization of state personnel to fulfill assigned missions.
- 6. State agency personnel will be trained to the assigned mission and made aware of potential risks involved.
- 7. The United States Department of State (USDOS) will authorize a voluntary departure of or order a departure of federal employees and accompanying families (repatriates).
- 8. The USDOS will authorize the evacuation of selected host nation and third country nationals (non-combatant foreign evacuees).
- 9. Repatriates and non-combatant foreign evacuees transported to the state will be cleared for entry into the United States by the United States Immigration and Customs Enforcement (ICE).
- 10. Pets traveling with repatriates and non-combatant foreign evacuees will be processed by federal inspectors per standard procedure and remain the responsibility of the owner. Such pets may be quarantined by the Illinois Department of Agriculture (IDOA).
- 11. Repatriates and non-combatant foreign evacuees transported to the state will be cleared for transit from the primary federal authority at the event location.
- 12. Needs identified through repatriation and the receiving of non-



combatant foreign evacuee operations will be incorporated into the SEOC Common Operating Picture (COP) and situational reports.

B. Organization

- 1. Direction, Coordination and Control
 - a) The governor or designee will activate resources from state agencies, boards and commissions to assist those who have been repatriated or evacuated to the state, if the City of Chicago request such support.
 - b) The governor or designee will request the assistance of local governments for repatriation and support of non-combatant foreign evacuee efforts.
 - c) IDHS will notify IEMA that the potential exists for or has begun regarding repatriation or receiving of non-combatant foreign evacuees.
 - d) IEMA will coordinate the state's response with IDHS.
 - e) The governor or designee has the authority to exercise overall coordination of resources belonging to the state.
 - f) The governor will authorize and direct the use of state resources to receive, relocate and temporarily house repatriates and noncombatant foreign evacuees.
 - g) SEOC participation in repatriation efforts and non-combatant foreign evacuee assistance will occur from initial event response until there are no imminent life safety issues and repatriates or non-combatant foreign evacuees are no longer being received in the state.
 - h) Local governments shall access and utilize all available resources for repatriation and receiving of non-combatant foreign evacuees.
 - When local governments determine that available resources are not adequate or have been exhausted, requests for assistance must be directed to the SEOC.
 - j) Resources and logistics support necessary to implement and sustain repatriation and care for non-combatant foreign evacuees will be provided through processes established in Annex 9,

Resource Support and Logistics of the IEOP.

III. Roles and Responsibilities

- A. Illinois Department of Human Services (IDHS)
 - 1. Coordinate with United States Department of Health and Human Services (HHS) to identify the quantity, condition and assistance requirements for repatriates and non-combatant foreign evacuees.
 - 2. Notify IEMA of repatriation and the receiving of non-combatant foreign evacuee efforts affecting the state.
 - 3. Coordinate flight status and arrival times with the IDOT-A SEOC LNO.
 - 4. Coordinate temporary assistance efforts of state agencies, to include the following:
 - a) Cash payments;
 - b) Medical care;
 - c) Mental health counseling;
 - d) Temporary billeting;
 - e) Transportation;
 - f) Goods and services necessary for the health or welfare of individuals:
 - g) Coordinate temporary assistance efforts with the city of Chicago;
 - h) Coordinate public information with IEMA public information officer:
 - Develop site-specific emergency reception center (ERC) 24-hour staffing plan;
 - j) Coordinate just-in-time training for ERC staff;
 - k) Monitor and advise the SEOC on sustainment requirements;
 - Coordinate processing, registration and tracking of repatriates and non-combatant foreign evacuees, and
 - m) Communicate estimates on the total number of repatriates and



non-combatant foreign evacuees (ambulatory and non-ambulatory) requiring transportation to IDPH and IDOT.

- 5. Coordinate the provision of Functional Needs Support Services (FNSS) for those with Access and Functional Needs (AFN) with IDPH and Red Cross.
- B. Illinois Department of Agriculture (IDOA)
 - 1. Coordinate with federal inspectors on the potential need for the quarantine of and medical care for animals accompanying repatriates and non-combatant foreign evacuees.
- C. Illinois Department of Children and Family Services (DCFS)
 - 1. Obtain estimates on total number of minors and unattended children from IDHS.
 - 2. Provide direct assistance to minors in state care.
 - Coordinate with IDPH on vaccination/immunization requirements for minors in state care.
 - 4. Coordinate the collection, tracking, and reporting of data on all unattended children or youth in care to all public health and federal stakeholders.
- D. Illinois Department of Public Health (IDPH)
 - 1. Obtain estimates of repatriate and non-combatant foreign evacuee populations needing medical assistance in coordination with the United States Department of Health and Human Services (HHS) and IDHS.
 - a) Determine the need to activate or deploy additional medical resources.
 - b) Activate mutual aid agreements to support medical assistance in coordination with the SEOC and the city of Chicago.
 - 2. Coordinate the provision of FNSS for those with AFN with IDHS and Red Cross.
 - 3. Identify emergency medical service (EMS) providers to assist with the transportation of repatriates and non-combatant foreign evacuees to healthcare facilities.
 - 4. Coordinate with Regional Hospital Coordinating Centers (RHCC) to



identify hospitals capable of receiving repatriates and non-combatant foreign evacuees.

- 5. Coordinate with federal, state, municipal and voluntary organizations on vaccination and immunization requirements.
- 6. Coordinate with IDOT to provide transportation assistance to ambulatory and non-ambulatory repatriates and non-combatant foreign evacuees.
- E. Illinois Department of Transportation (IDOT)
 - 1. IDOT
 - a) Coordinate with IDPH to provide transportation assistance to ambulatory and non-ambulatory repatriates and non-combatant foreign evacuees.
 - 2. IDOT-Air (IDOT-A)
 - a) Coordinate flight status and arrival times with the IDHS SEOC LNO.
- F. Illinois Emergency Management Agency (IEMA)
 - 1. Coordinate public information with federal, state and municipal agencies and voluntary organizations.
 - 2. Coordinate with the SEOC private sector LNO and BEOC Manager to develop and disseminate updates, briefings and intelligence to the private sector.
- G. Illinois State Police (ISP)
 - 1. Communicate with applicable SEOC LNOs and local law enforcement to identify the need for and, if required, coordinate security at emergency reception centers.
 - Communicate with applicable SEOC LNOs and local law enforcement to identify the need for and, if required, coordinate security during the transport and movement of repatriates and non-combatant foreign evacuees.
 - 3. Communicate with applicable SEOC LNOs and local law enforcement to identify the need for and, if required, coordinate security and protection at shelter locations established for repatriates and non-combatant foreign evacuees.



4. Communicate with applicable SEOC LNOs and local law enforcement to identify the need for and, if required, coordinate security for state agency personnel and resources involved in repatriation and non-combatant foreign evacuee efforts.

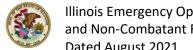
H. American Red Cross (Red Cross)

- 1. In coordination with IDHS, obtain estimates on total number of repatriates and non-combatant foreign evacuees requiring shelter.
- 2. Determine the number of shelters available for receiving repatriates and non-combatant foreign evacuees, including those independently opened, Red Cross supported, and Red Cross operated.
- 3. Coordinate the provision of FNSS for those with AFN with IDHS and IDPH who reside in Red Cross supported, and Red Cross operated facilities.
- 4. Monitor and advise the SEOC on sustainment requirements and the need to open additional shelters.
- 5. Coordinate with local response officials to expand shelter capacity as necessary.
- 6. Monitor and report on shelter population and operational status.
- 7. Coordinate public information dissemination with federal, state and municipal agencies and voluntary organizations.
- I. City of Chicago, Office of Emergency Management and Communications (OEMC)
 - 1. The City of Chicago is the government entity responsible for repatriation and the receiving of non-combatant foreign evacuees into the state.
 - a) IEMA, which serves in a support role to local AHJs, will only engage in repatriation and non-combatant foreign evacuee response activities if requested to do so by the City of Chicago, OEMC, as outlined in the National Response Framework (NRF) and the IEOP.

IV. Authorities and References

A. Authorities

- 1. Title 42 The Public Health and Welfare
 - a) 42 United States Code (U.S.C.) 1313: Chapter 7 Social Security;



> Subchapter XI – General Provisions, Peer Review, and Administrative Simplification PartA – General Provisions Section 1313 - Assistance for United States Citizens Returned from Foreign Countries

2. Title 45--Public Welfare

- a) 45 CFR Part 211: Chapter II--Office of Family Assistance (Assistance Programs), Administration for Children and Families, Department of Healthand Human Services Part 211--Care and Treatment of MentallyIII Nationals of the United States, Returned from Foreign Countries
- b) 45 CFR Part 212: Chapter II--Office of Family Assistance (Assistance Programs), Administration for Children and Families, Department of Healthand Human Services Part 212--Assistance for United States Citizens Returned from Foreign Countries
- 3. Title 24 Hospitals and Asylums
 - 24 USC Sections. 321 through 329: Chapter 9-- Hospitalization of a) Mentally III Nationals Returnedfrom Foreign Countries Sections. 321 Through 329
- 4. Illinois Human Rights Act (775 ILCS 5/)

B. References

- 1. Executive Order 12656
 - a) As Amended by Executive Order 13074 (February 9, 1998), Executive Order 13228 (October 8, 2001) and Executive Order 13286 (February 28, 2003).
 - b) National Response Framework (NRF)